

Frequently Asked Questions

Q We are moving to a different city during the school year. I would like my child to have a bus stop.

A All students that move during the school year will be assigned a new bus stop. This stop may not be at your new place of residence, but will be at the closest group stop.

Q I have not received notification of my student(s) bus stop information and it is July.

A We will email parents the students bus information a week or so before the first day of school. Please remember your students stop may be at the home OR a group stop.

Q I heard that all students receive a Home stop.

A Not all students receive a home bus stop. This will depend on who is on the bus. Our routes cover many different cities, and we need to create routes that are within a proper length of time.

Q I want my student to wait in the house or my car at the bus stop when it is raining/bad weather and my student(s) bus driver is getting after my child for not being at their "place of safety" when the bus arrives.

A Your child may wait in the car or the doorway **BUT** students should be able to see the bus coming and they **MUST** be at that "place of safety" when the bus arrives at the bus stop. This is a "State of Ohio" bus safety rule as the driver must see and count the students that are waiting at the stop as they arrive. In addition, if there is a SUB bus driver working that day, they would not be aware that your child is waiting inside the door of their home or your car and they may miss picking up your child.

Q The winter weather is going to be coming soon; can we have my child's bus stop changed to my house because the neighbors do not shovel their sidewalks?

A No, we cannot change the bus stop due to the snowy weather. All cities have an ordinance that states residents are supposed to keep their sidewalks clear. (For students, mail carriers etc.) Make sure your student(s) is(are) prepared for the weather with proper footwear. Drivers may adjust stops if there are big snow mounds at the "Place of Safety".

Q My student lives across the street from the Bus Stop, where should we wait for the bus?

A If the bus stop is located at 123 ABC Street and you live at ABC 123 Street, you would wait at the address directly across the street from the scheduled bus stop on your resident side of the street. The driver will teach your child to cross the street by lowering his/her hand in the window when it is safe to cross. The States code is as such: ***Each pupil shall be assigned a designated place of safety on the residence side of the roadway on which the vehicle is scheduled to stop p. Driver must account for each pupil at designated place of safety before leaving. Pupils are not to proceed to their residence until the school bus has departed.***

Q My child's friend would like to ride the bus home with them today, is this okay?

A Yes, but BOTH parents are to fill out this **form** and email it to the Transportation Director by Noon of that day your child is requesting to ride the bus with a friend. We MUST have this information per State code. If the Transportation Department does NOT receive this information by Noon of that day, we are unable to accommodate the request.